4402 Stratford Commons | Decatur, GA 30033

(269) 625-2515 | christina.glon@emory.edu

CURRICULUM VITAE

EDUCATION

University of Illinois Graduate School of Library and Information Science Master of Science, Library and Information Science

Champaign, IL May 2013

 $\begin{tabular}{ll} \textbf{University of Illinois} & \textbf{College of Law} \\ \end{tabular}$

Juris Doctor

Champaign, IL May 2004

Purdue University

Bachelor of Science, Consumer and Family Sciences

West Lafayette, IN May 1993

PROFESSIONAL LIBRARY EXPERIENCE

Associate Law Librarian for Research Services, Atlanta, GA

Sept 2017 – Present

Hugh F. MacMillan Law Library

Emory University School of Law

- Manage a team of five professional, dual-degreed law librarians responsible for the research needs of Emory Law faculty, students, alumni, and members of the Georgia Bar.
- As part of the library's Senior Management Team, advise the Director of Library Services regarding departmental staffing and budgetary needs.
- Plan, direct, and support the library's programs for supporting all Emory Law faculty information needs and scholarly pursuits.
- Plan and direct all information literacy programs for students and other key patron groups including participation directly in reference and user group instruction.
- Teach a wide range of for-credit advanced legal research classes for upper level JD students including Health Law Research, National Security Law Research, and Technology in Legal Practice. Lead development team for library's pre-orientation 1L bootcamp, Language of the Law: Concepts and Analysis, launched Fall 2021. Lead development team for library's Mastery of Legal Research Course Series launched Fall 2018 (four course series covering Secondary Sources, Statutes, Case Law and Regulatory research). Collaborate with Legal Writing faculty to co-teach Analysis, Research and Communication for Non-Lawyers, a required course for all incoming JM students.
- Manage all operations of the Reference Desk including scheduling, staff training, evaluation, and policy development.
- Represent the MacMillan Law Library on the Emory Law Scholarly Commons Core Implementation Team charged with designing, building, and supporting Emory Law's new institutional repository. Oversee management of repository throughout development and implementation as well as ongoing maintenance.
- Oversee management of the Emory Law Archives and Manuscript collections including collection development.
- Represent the Emory Law Library on Emory Law School and Emory University Library committees as well as in local, regional, national, and international law library associations.

Assistant Law Librarian for Reference, Atlanta, GA

Sept 2013 - Aug 2017

Hugh F. MacMillan Law Library

Emory University School of Law

• Provided reference services to faculty, students and members of the Georgia Bar.

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- Taught a wide range of for-credit advanced legal research classes for upper level JD students including Health Law Research, National Security Law Research and Technology in Legal Practice. Collaborated with Legal Writing faculty to co-teach Analysis, Research and Communication for Non-Lawyers, a required course for all incoming JM students.
- Acted as embedded librarian in variety of seminars required to complete student's upper-level writing requirements.
- Re-designed, promoted and conducted revised Summer RA Workshop.
- Managed all aspects of major data collection project for proposed faculty scholarship including hiring, training and managing 14 RAs engaged in case law analysis and data coding. Created a defensible dataset (340,000 data points) for faculty member's empirical analysis and resulting grant-funded scholarship.
- Acted as Law Library Liaison to Emory Law's Visiting Scholars program.
- Managed renovation and ongoing curation of library's display case. Provided seasonal events, activities and library décor throughout the academic year to increase student morale.

Graduate Assistant, Champaign, IL

Feb 2012 – Aug 2013

Albert E. Jenner, Jr. Memorial Law Library,

University of Illinois College of Law

- Provided reference services to faculty, students and the public an average of 15 hours per week.
 Completed in-depth research projects for faculty. Worked four hours per week in Technical Services on foreign law re-classification project.
- Teaching Assistant for two sections of first-year Legal Research (approximately 70 students).
 Conducted weekly office hours and taught review session for final exam. Graded all homework assignments.
- Teaching Assistant and Guest Lecturer for Advanced Legal Research. Delivered four 75-minute lectures per semester on various aspects of technology in the practice of law. Assisted in grading student final projects (Pathfinders). Helped redesign the Spring 2013 course to incorporate additional practical skills and legal research experience. Presented weekly "Tech Tuesday" discussions of recent developments in technology and how they affect the practice of law.

PROFESSIONAL LEGAL EXPERIENCE

Contract Attorney, Kalamazoo, MI

Mar 2010 – Jan 2012

Kelly Law Registry

Contract Attorney for Miller, Canfield, Paddock and Stone, P.L.C.

 Provided eDiscovery and litigation support for the NCAA and other national clients within the automotive and pharmaceutical industries.

Litigation Support Associate, Kalamazoo, MI

Mar 2009 – Jan 2012

Business Intelligence Associates

- Conducted document reviews and redactions, participated in Quality Control reviews and assembled Privilege Logs for national medical devices manufacturer litigation.
- Researched federal regulatory acts including Sarbanes-Oxley, Gramm-Leach-Bliley and the Health Information Portability and Accountability Act. Participated in regulatory consulting regarding such acts for national medical devices manufacturer.
- Drafted regulatory review trainings and compliance review protocols to ensure ongoing client compliance with a variety of federal regulatory acts.

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Associate, Sturgis, MI

Sept 2004 - Sept 2008

Dresser, Dresser, Haas & Caywood, P.C.

- Primary focus included probate estate administration and estate planning for both taxable and non-taxable estates. Additional focus on elder law issues, gift and estate tax analysis, general business and taxation issues, guardianships, conservatorships, and step-parent adoptions.
- Research Memorandums prepared on a wide range of civil topics including probate administration and litigation, gift and estate tax, banking regulations, federal preemption issues, property taxes, real estate transactions, environmental issues, agricultural issues, small business entities, closely held corporations, stockholder transactions, and 503(c) organizations.
- Court Appearances included issues in probate litigation, guardianship and adoption proceedings, landlord-tenant and foreclosure proceedings, and riparian rights litigation.
- Training Programs written for Shareholder presentations on Article 9 of the UCC, ethical challenges of municipal finance officers, the Fair Labor Standards Act, and effective legal billing procedures.
- Received Probate and Estate Administration Certificate from Michigan's Institute of Continuing Legal Education (ICLE).

Summer Intern, Lafayette, IN

June 2003 - Aug 2003

Ball Eggleston, PC,

- Created HIPAA Compliance Manual for internal use and created internal procedures to ensure firm adherence to HIPAA regulations. Identified potential client requests regarding newly enacted legislation and recommended proactive ways to ensure clients were in compliance.
- Drafted Memorandums and Pleadings on wrongful death issues, contract disputes, insurance settlements, land surveys, and title disputes.

OTHER PROFESSIONAL EXPERIENCE

National Project Manager, Indianapolis, IN

Sept 1997 - Aug 2001

Product Development, Mortgage Division

Bank One, N.A. (Corporate headquarters)

- Created and delivered product training nationwide for a variety of mortgage products.
- Managed and participated on national project teams. Team duties included researching, developing, implementing, training, and on-going support of product processing and lending policies nationwide.
- Edited all communications relating to mortgage products, programs, policies, and procedures. Organized and conducted document drafting sessions, maintained online database of documents, and established a policy for ongoing maintenance to ensure integrity of published information.

Supervisor/Assistant Manager, Indianapolis, IN

Apr 1996 - Sept 1997

Mortgage Processing Center,

Bank One, N.A. (Corporate headquarters)

• Conducted training seminars, monitored quality of processed applications, analyzed team productivity and efficiency, and assisted in resolution of client issues.

Customer Service Representative, Indianapolis, IN

Sept 1995 – Apr 1996

Mortgage Processing Center,

Bank One, N.A. (Corporate headquarters)

• Counseled clients throughout the entire mortgage application process and ensured all loan packages complied with product underwriting standards and government regulations.

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TEACHING AND INSTRUCTIONAL DESIGN EXPERIENCE

Emory University School of Law

- Upper Level Juris Doctor Students:
 - -Health Law Research (LAW 657D), Fall 2014, Fall 2015, Fall 2016, Fall 2018, Spring 2021, Spring 2022 (*anticipated*)
 - -National Security Law Research (LAW 657B), Spring 2017, Spring 2022 (anticipated)
 - -Technology in Law Practice (LAW 879K-12A), Spring 2015, Spring 2016, Fall 2017, Fall 2021
 - -Led project to develop and implement Language of the Law: Concepts and Analysis, Launched Fall 2021 (pre-orientation bootcamp (12 hours over five days) for incoming 1Ls)
 - -Led project to develop and implement Mastery of Legal Research Course Series (four one-credit, experiential courses offered over four semesters):
 - 1. Mastery of Secondary Sources, Launched Fall 2018, taught by Richelle Reid
 - 2. Mastery of Statutory Legal Research, Launched Fall 2018, taught by Amy Flick
 - 3. Mastery of Case Law Research, Launched Spring 2019, taught by Elizabeth Christian
 - 4. Mastery of Regulatory Law Research, Launched Spring 2019, taught by Abby Deese
 - -Summer RA Workshop, Summer 2015, 2016, 2017, 2018, 2019, 2020, 2021
- Juris Master Students:
 - -Analysis, Research and Communication for Non-Lawyers (LAW 590), Fall 2015, Spring 2016, Fall 2016, Spring 2017, Spring 2018.
- <u>Undergraduate Students:</u>
 - -Internship in Women's, Gender and Sexuality Studies (WGS 495R) (Legal Research Component), Spring 2020.

University of Illinois College of Law

- Upper Level Juris Doctor Students:
 - -Guest Lecturer, *Technology in the Law Firm* (four 75-minute lectures per semester), Advanced Legal Research, Spring 2012, Fall 2012, Spring 2013

American Association of Law Libraries

- Self-Paced Learning Series:
 - -Subject Matter Advisor (Project Management and Leadership), *Strategic Thinking and Decision-Making (forthcoming 2022)*

CERTIFICATIONS

Institutional Repository Administrator Certification, Digital Commons, completed March 2020.

Essentials of Leadership at Emory, Emory University, completed 2018.

Leadership Academy, American Association of Law Libraries, 2018.

Law Library Managerial Leadership, American Association of Law Libraries, completed 2014.

Certification of Completion and the Assurance of Extensive Training in Probate & Estate Planning Matters, Michigan Institute of Continuing Legal Education, completed June 2006.

Licensed to practice in Michigan, 2004 – Present, P Number: P67546.

Licensed to practice in Indiana, 2005 – 2015, Attorney Number: 25587-71.

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PUBLICATIONS

Editor: STATE PRACTICE MATERIALS: ANNOTATED BIBLIOGRAPHIES, William S. Hein Co., Inc., (Forthcoming 2021)

Editorial Board Member: Perspectives: Teaching Legal Research and Writing, 2018-2019 Assistant Editor in Chief: Perspectives: Teaching Legal Research and Writing, 2019-2020

Glon, Christina. Bright Idea: Connect the Power of Your Library to Your Law School's Pedagogy by Creating Legal Research Courses that Fill Gaps in the Curriculum. 24 PERSPECTIVES: TEACHING LEGAL RES. & WRITING 62 (2016).

Guest Editor: International Journal of Legal Information, Issue 43.2/43.3 (Summer/Winter 2015)

Regular Contributor: RIPS Law Librarian Blog, (https://ripslawlibrarian.wordpress.com/page/2/)

- -Secondary Sources: Should they really be first? May 24, 2016
 -Selected Pinhawk's Librarian News Digest's "Top Story," Vol. 5, No. 104, May 25, 2016
- -Finals My Favorite Time of Year, April 21, 2016
- -It's Never Too Early to Start Thinking About Summer Research Assistant Training, March 4, 2016
- -Millennials in the Workplace... And the Classroom? January 22, 2016
- -Setting the Thanksgiving Table on the First Day of Class, November 18, 2015 -Selected Pinhawk's Librarian News Digest's "Top Story," Vol. 4, No. 232, November 19, 2015
- -The Power of Student Presentations, October 15, 2015
- -Using Your Story to Inspire Students, May 28, 2015
- Blog Post: What's So Special About January 28, 2016? Why it's the 10th Anniversary of Data Protection Day, Of Course!, International Association of Law Libraries Blog, January 20, 2016, available at http://iall.org/whats-so-special-about-january-28-2016-why-its-the-10th-anniversary-of-data-protection-day-of-course/
- Book Review: *Emerging Challenges in Privacy Law, Comparative Perspectives*, DipLawMatic Dialogues (The Official Blog of the Foreign, Comparative, and International Law Special Interest Group of the American Association of Law Libraries), July 16, 2015, available at https://fcilsis.wordpress.com/2015/07/16/book-review-emerging-challenges-in-privacy-law-comparative-perspectives/
- Glon, Christina. Faculty Scholarship Support: Empirical Research, Project Management and Library Services. 19.8 AALL SPECTRUM 17 (June 2015).
- Glon, Christina. Data Protection in the European Union: A Closer Look at the Current Patchwork of Data Protection Laws and the Proposed Reform that Could Replace Them All. 42.4 INT'L J LEGAL INFO 471 (Winter 2014)

PRESENTATIONS

National:

Breakout Session Leader: *Best Practices for Leading Teams from Home*, 2021 NELLCO Virtual Symposium, March 2021.

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Managing Through COVID-19 from the Middle Managers Perspective, Virtual Middle Manager's Breakfast, AALL Annual Meeting, July 2020.

Poster: Capitalizing on our Strengths: Remapping ALR – Part Two: Successes, Setbacks and Adjustments, AALL Annual Meeting, July 2019, Washington, D.C.

Poster: From Knowledge to Action: Remapping ALR – Part One: Redesign for Launch 2018-2019, AALL Annual Meeting, July 2018, Baltimore, MD. Winner: Best Poster.

Poster: Forgo the Status Quo: Creating New Final Projects for Topic-Specific Advanced Legal Research Courses, AALL Annual Meeting, July 2017, Austin, TX.

Webinar: *Teaching Technology in Legal Practice: Insights and Evolution*, AALL 2016-2017 Educational Webinar Series, October 27, 2016.

Poster: Make It New – Redesigning Summer Research Assistant Training for a New Kind of Law Student, AALL Annual Meeting, July 2016, Chicago, IL.

Coffee Talk Co-Facilitator: *Creating Legal Technology Competency in Law Students*, AALL Annual Meeting, July 2016, Chicago, IL. (with Kenton Brice, University of Oklahoma Law Library).

Moderator: *Organize Better with Mobile Apps*, AALL 2015-2016 Educational Webinar Series, April 28, 2016.

Poster: Bright Idea: Connect Your Library to Your Parent Entity's Mission by Filling a Void Unconventionally, AALL Annual Meeting, July 2015, Philadelphia, PA.

Round Table Facilitator: *Designing a New Legal Research Course from the Ground Up*, AALL Annual Meeting, July 2015, Philadelphia, PA.

Poster: *Incorporating Law Firm Technology into the Law School Culture*, AALL Annual Meeting, July 2014, San Antonio, TX.

Regional:

Create, Innovate and Act – When 1L Year Isn't Enough to Master Legal Research: Remapping Your ALR Course(s), SEAALL Annual Meeting, March 2019, Hot Springs, VA (with Richelle Reid, Emory Law School, MacMillan Law Library).

Teaching the Law in Technology Course, SEAALL Institute, March 2017, Raleigh, NC (with Jason Tubinis, University of Georgia Law Library).

Data, Discovery and Teaching Technology, SEAALL/SWALL Annual Meeting, April 2016, Dallas, TX.

Uncover a Hidden Treasure Right in your Own Library – Turning your Display Case into Gold, GaCOMO, October 2015, Athens, GA.

Big Data and the Library: How do you Handle Both the Project and the Expectations? SEAALL Annual Meeting, April 2015, Lexington, KY (with Thomas Sneed, Emory Law School, MacMillan Law Library).

Panelist: Establishing and Teaching Specialized Research Courses, SEAALL Annual Meeting, April 2015, Lexington, KY.

Local:

Panelist: Creative Staffing Solutions and Re-Organization Considerations, Atlanta Law Libraries Association, March 12, 2019, Atlanta, GA.

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Using Project Management Skills to Improve Service Delivery: Library Training for Summer Research Assistants, Atlanta Law Libraries Association, January 12, 2016, Atlanta, GA.

Encore Presentation: *If You Ask, They Will Come. Bringing the Professional Community into Library Instruction*, Emory Libraries Instructional Design Group, August 4, 2015, Atlanta, GA. (with Thomas Sneed, Emory University Law Library).

If You Ask, They Will Come. Bringing the Professional Community into Library Instruction, Atlanta Area Bibliographic Instruction Group Annual Conference, June 12, 2015, Athens, GA. (with Thomas Sneed, Emory University Law Library).

Panelist: *The Current State of Legal Research Training in Atlanta*, Atlanta Law Libraries Association, Atlanta, GA, January 13, 2015.

Workshop: Bluebook Citations for Undergrads, November 2013, Morehouse College, Atlanta, GA.

Lunch and Learn series: *Tech Talks* (series of three 1-hour talks about law firm technology), October 2013, Emory University School of Law, Atlanta, GA.

Workshop: Legal Research for Journalism Students, September 2013, Emory University, Atlanta, GA.

MEMBERSHIPS

International Association of Law Libraries, 2014 – Present

- -Chair, 2017 Annual Course Local Planning Committee, 2016 2017
- -Received \$25,000 Emory Conference Center Subvention Fund Award for 2017 Annual Course

American Association of Law Libraries, 2011 – Present

- -Innovations in Technology Award, Jury Member, July 2015 July 2016
- -ALL-SIS Programs Committee, Member, July 2015 July 2017
- -RIPS-SIS Regular Blog Contributor, September 2015 May 2016

Southeastern Chapter of the American Association of Law Libraries, 2013 – Present

-Professional Development Task Force, Member, May 2018 – May 2020

Georgia Library Association, 2015 – Present

Atlanta Law Library Association, 2013 – Present

- -Nominations Committee, 2019
- -President, May 2016 May 2017,
- -Vice President, January 2016 May 2016

Emory University Employee Recognition Focus Group, 2021 – Present

Emory Libraries ORCiD Task Force, 2019 – Present

Emory Libraries Instruction Steering Committee, 2019 – Present

Emory Libraries Instructional Design and Technology Group, 2017 – Present

Emory Libraries Instructional Design Group, 2013 – Present

Beta Phi Mu, Alpha Chapter, 2013 - Present

American Bar Association, 2004 – Present

Michigan Bar Association, 2004 – Present

Indiana Bar Association, 2005 – 2015